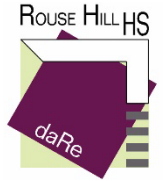


Frequently Asked Questions - Online learning



Rouse Hill High School students will be following their existing school timetable everyday with the exception of Stage 6 during their scheduled Week 10 assessment week 30 March – 3 April.

How is online learning going to work?

Your child will log on to their laptop at the start of the school day. They will open [Google Classroom](#) and follow their current school timetable by accessing their subject Google Classroom.

What about assessment tasks?

Assessment tasks have been organised for Years 1.1 and 1.2 next week. All other years will complete online learning and receive feedback at points from their teachers. Formal assessment tasks for Years 7 - 1.0 will be suspended until Term 2.

Will my child be expected to sit in front of their computers during class time?

Students will begin each lesson on their computer to show they are attending and access the requirements for that lesson. Some lessons (eg Sport) will require students to move away from the computer and partake in physical or practical activities. The teacher will be available to respond to student questions during the timetabled lesson.

My student has a Personalised Learning and Support Plan. How will learning support work for them?

The school will be contacting parents from Monday to provide guidance around supporting your child at home.

What if I need to print out work?

In the majority of cases, work will not require printing. Teachers are actively developing online submission methods.

How do practical subjects work?

This is an area of significant change. We are still developing our most effective practices in this area. Students may be given activities to carry out during other times (eg. cooking, drawing or a physical task) that they will upload evidence of at a later time.

What happens in Sport time?

This is an opportunity for your child to engage in physical activity. Activities for your child to complete have been communicated to your child through Google Classroom. A copy of the activities was email to parents on 25 March.

Will there be Facetime or video contact?

Teachers have been developing their skills in using various communication technologies and will continue to engage in professional learning in this area. Currently teachers may choose to use Google Meet or Google Hangouts to communicate live with your child. All teachers will be using chat/email functions as a communication channel during lessons.

How do we upload work?

The majority of student tasks will be uploaded through Google Classroom. We are currently developing RHHS instructional tutorials for students on how to do this, however, you may wish to access [online tutorials](#). Students may also be asked to photograph or scan and email written work if it is applicable.

What technical support is available?

The school provides no technical support in terms of hardware or access to home internet connections. Teachers can provide some support in the use of the Google Suite to students. We are currently developing screencasts and cheat sheets to support students and parents.

What if my child's computer does not work?

The school has a number of Chromebooks available to loan if required. Please contact the Administration office to arrange this.

How does my child contact the teacher to ask questions or get help?

During timetabled lessons, students may email teachers or access any online chat functions that are operating for the lesson. Outside of timetabled lessons, students may send an email to their teacher. The teacher will respond when available. Additional accommodations will be made for Stage 6 students.

How do I support my child's learning at home?

Set up a suitable, well lit space with minimal distractions for your child to work in. It is recommended that this be an open public space. For child protection reasons, this space should not be the bedroom and students should be dressed appropriately for every lesson, particularly given that video communication may be used. For more information go to the Department of Education [advice to parents and carers](#).

How do I allocate work that needs to be completed?

Follow your child's timetable and, if required, use a diary for any home learning.

How do I know what the timetable is for my child?

Access the [Millennium Parent Portal](#) using your unique login details. A copy of this was emailed to parents on 24 March 2020. For further assistance in navigating Millennium Parent Portal please review the [tutorial](#).

How do I contact teachers if I have further concerns?

Phone the administration office (9836 1890) or send an email to the school rousehill-h.school@det.nsw.edu.au This message will be forwarded on to our teachers who will respond when available.

How will attendance be managed? What if my child is sick?

The following is the advice provided by the Department of Education:

- If your child is remaining at home and engaging in online learning, they will be recorded as Flexible leave.
- Students who are diagnosed as positive to COVID-19 or are unwell due to illness or injury will be recorded as Sick.
- Students who are absent from school and are not participating in their learning will be marked as an Unexplained absence.
- Students who have received advice to self-isolate from the Department of Health, or have returned from overseas in the last 14 days and are self-isolating, are recorded as being on Flexible leave.

If your child is sick please phone the administration office (9836 1890) or send an email to the school rousehill-h.school@det.nsw.edu.au

How long will this last?

These arrangements are in place until the end of Term 1. Further advice will be provided as we receive it.

How will Term 2 look? Does the timetable continue?

We are currently continually revising our mode of online learning. If schools are not operational in Term 2, some changes will be made to provide more flexibility to students and parents to support continuity of learning.

Are students/parents allowed to come in to pick up equipment?

If equipment or resources are required to be collected, please contact the School Administration office to arrange for the material to be collected.